

SPORTSBOOK RULES

The Sportsbook at L'Auberge Lake Charles reserves the right to refuse any wager, prior to its acceptance. Players and other persons present in the gaming area must be at least 21 years of age.

- The winner of an event or game will be determined on the date of the event's conclusion. Management does not recognize suspended games, protests, overturned decisions, changes to the score, etc. Management, at its sole discretion, may delay payment of winning wagers if the final score is questioned or challenged. Once the score is posted for payment, no subsequent score changes will be recognized.
- The winner of an event or proposition wager that occurs while a game or match is in progress will be used to determine the winner as soon as the event is complete, regardless if the game or match is played to its conclusion, unless otherwise specified.
- In the event of computer system failure, tickets will not be paid until such time that tickets are properly validated through the computer system.
- Odds and prices displayed on odds sheets may change and wagers may be accepted at other than the posted odds. Patrons are encouraged to inquire with a ticket writer as to the current price or odds offered and to also check their ticket(s) prior to leaving the window.
- All odds offered are subject to variation. Such fluctuation is determined solely at the Operator's discretion. Bets are accepted only at the odds available in the betting grid at the time the bet was accepted by the Operator, irrespective of any other claim or previous publication present on the website or any other media detailing otherwise.
- Expiration of any winning ticket will be one hundred eighty (180) calendar days after the date of the event.
- The Operator is not responsible for lost, stolen, altered or unreadable tickets. For all honored lost or stolen tickets, once the rightful owner of a winning ticket has been determined, if possible, payment will be made as soon as possible. For all lost, stolen or unreadable tickets where the rightful owner cannot be immediately determined the waiting period for honored claims will be one year after the date of the event.
- In the unlikely event the response is not considered satisfactory and the issue is not solved adequately for the player, the Operator's Sportsbook shall provide the patron a Patron Dispute Form. Disputes relating to the use of this Sportsbook can be made in person or can be mailed to 777 Avenue L'Auberge, Lake Charles, LA 70601.
- Patron wagers placed in a Sports Betting Operation, self-service betting device or other approved area within a licensed facility shall be made with cash, free bet(s), value gaming chips, vouchers, and any other means approved by the director.
- Winning tickets may be mailed in for redemption. See the reverse side of the wagering ticket for mail-in collection instructions and address. If a self-addressed envelope is not included, a processing fee may be charged.
- The Operator reserves the right, at its own discretion, to declare a bet void, totally or partly, if it is obvious that any of the following circumstances have occurred:
 - Bets have been offered, placed and/or accepted due to an Error;
 - Bets placed while the website was encountering technical problems, that would otherwise not have been accepted;
 - Influence or Syndicate Betting
 - A result has been affected by criminal actions - directly or indirectly;
 - A public announcement has occurred in relation to the bet which alters significantly the odds.
 - The bet was placed by a patron prohibited from wagering at Operator's Sports Book.

THE SPORTSBOOK

AT L'AUBERGE

GAMBLING PROBLEM? CALL 800.522.4700.